



Service Unit Manager February Zoom Meet-Up

Questions

Is there a reason overnights are allowed at a council level, but not at a troop level? Can we use GS Properties to host overnights?

We know that many volunteers are eager to hear updates on meeting in person and the use of the GSHH properties. We are not currently allowing overnights as we are following the current COVID guidelines. We are reviewing the most up to date information from NYS and we will provide you with an update to the GSHH COVID-19 Guidelines. We plan to provide you with the details in early April.

What is going on with the BOGO with Grub Hub? Is this going to take away resources from our girls?

GSUSA's national partnership with Grub Hub is intended to be a supplemental method for people to buy cookies who do not know a girl or troop but who live within Grub Hub's delivery radius in relation to our four council locations. Grub Hub sets any promotions listed on the app; council does not control or set the terms of any promotions or when they run. Due to this, promotions may run at any point during the cookie season.

What can I do if a girl registers for Girl Scouts but we, at the Service Unit Level, do not have a troop for them?

- Please let Customer Care know
- Please send the girl's information to Customer Care
- Customer Care will refer the case to the Membership team
- We can help place the girl in a local or council lead virtual troop

I have an event that I would like to invite more people to from outside my SU. Can GSHH help advertise it?

Yes! Please send an email to customer care with the subject: *Promote Event Request*. GSHH and/or a Membership Manager will promote it on social media or by email. Please indicate how many SU's you wish to invite.

Can we have a list of the girls in the GSHH Virtual Troop from our SU in case we have new troops we can offer and/or place them?

Yes. We will send a list to each Service Unit Manager and Recruiter/Registrar with the girls in the Virtual Troop.