

March 13, 2020

Good Afternoon Members of Girl Scouts Heart of the Hudson,

Girl Scouts Heart of the Hudson places the highest priority on the safety and well-being of our Girl Scouts, Volunteers and Staff. To ensure our operations continue with no disruption from the evolving Coronavirus situation (COVID-19), we are implementing our Remote Working Contingency Plan, effective Friday, March 13th at 5pm. Although we have no known exposure in our office environment, we are moving in the direction to work remotely. We will continue to serve our membership. **We are not closing, we are just transitioning the way of the workflow.**

Some Topics that have come up

Cancellations

As we stated in earlier communications we will continue to evaluate on a daily basis, programs, activities and council events, and we will notify participants and members as soon as we are able.

Cookie Program

Some troops have reached out that they are still looking to pick up cookies. As we communicated last night – we will help to facilitate troop to troop transfers. If you have cookies at an office and you would like to pick them up, please contact customer care or product sales and they will work with you individually.

Programs

Be on the lookout for communication for how to work with your troop virtually; and what fun activities you can do remotely with your Girl Scouts. **Now more than ever our girls need us.** They need us to be there for **them** – for as much as we are concerned about what is going in the world, they need reassurance and stability from us. We must lead the way.

Instead of a challenge, we can use this situation as a learning opportunity. A learning opportunity for other ways to engage our girls in an ever changing world.

Please contact us at CustomerCare@girlscoutshh.org for questions. Since we will be working remotely the fastest way to reach us will be via email.

We are ready, willing and able to serve you. We will work together the best way we can, to provide you with the necessary support. Let us all remember that we are GIRL SCOUTS and we can conquer anything that gets thrown our way, as long as we all work together.

Yours in Girl Scouting,

Marie Reger

CEO