



April 13, 2020

Dear Girl Scouts Heart of the Hudson Members,

I hope you and your family continue to be safe and healthy during this time.

In our last cookie communication, we promised that we would keep you updated on the cookie program as things come up, and we would update our cookie FAQ's as things arise. Here are the answers to some of the questions that have come up since our last communication.

Q. When can we get our initial order cookies?

A. As we updated on our website, we are anticipating that we will be able to schedule the delivery of Initial Order cookies approximately two weeks after health officials deem that we can begin normal activity. NY State is under an Executive Order to PAUSE and we must adhere to the social distancing guidelines as well as the rules for businesses.

Q. If I opt into Council posting the digital link for my girl's cookie sale will Girl Delivery stay on or will it be turned off?

A. If you opt into the program Council is providing with posting the digital link -- the Girl Delivery option will be turned **off**.

Q. What if I change my mind and I want my girl's digital link removed from the digital cookie map.

A. If you would like your link removed please contact Productsales@girlscoutshh.org

Q. Can I come to Council's cupboard to pick up cookies to donate directly to others?

A. No, at this point in time, in keeping with Governor Cuomo's directive and guidelines from the CDC, etc. We are not able to work in our offices, and therefore cannot open the cupboard for troop cookie pickup. If and when that changes we will let you know.

Q. What is the best way to view the new digital cookie map?

A. The best browser to use to view the digital cookie map is Google Chrome or Firefox.

We thank you for all that you do for Girl Scouts Heart of the Hudson and your participation in the cookie program.

Yours in Girl Scouting,
Regina Shaver and the Product Sales Team
Girl Scouts Heart of the Hudson, Inc.