

Good Afternoon Girl Scouts Heart of the Hudson Members,

We realize that this is a difficult and challenging time for troop leaders, girls and families. We want you to know that the health and safety of all of our Girl Scout members is always the priority.

We would like to address many of the concerns that we have heard from our Volunteers:

### **ACH Sweep Dates**

We will be pushing back the dates of the scheduled ACH sweeps. We have **tentatively** scheduled the first sweep for May 11, 2020. We will provide ample notice as to when we will proceed with the first ACH sweep. We will continue to revisit this date as things evolve and adjust the cookie program dates as needed.

### **Troops with Extra Cases/Troops Looking for Additional Cases**

We have received many calls from troop leaders looking to continue with sales and our Product Program Managers are here to help you facilitate troop to troop transfers. In the spirit of the times, we can all be a sister to other Girl Scouts and try to support each other.

### **Extension of Sale**

We have received questions whether or not we will extend the Cookie Sale to enable troops to meet their troop goals. Yes, we will be extending the sale this year and more information regarding dates will be sent as we have more information.

### **Future Booth Locations/Rescheduled Booths**

We are working to secure future Council booth locations and are here to assist you with your cookie sale.

### **Other Ideas**

Several Girl Scouts have reached out and shared ideas on ways they are managing their cookie sale.

Examples are:

**Call local businesses** - Let them know that Girl Scout cookies are a great way to thank their employees or customers.

**Digital Sale** - Set up a digital site and email friends, family and colleagues. Use your extra booth cookies to fill “girl delivery” options. We are still receiving calls from customers looking for cookies.

**Facebook Live** - With adult supervision, girls can host a Facebook “live” booth—let your Facebook friends know you have cookies for sale. If you need help with this, we will send out tips that will assist you in setting this up.

**Contact** - Your local pizza place, restaurant or deli. Let them know their customers will appreciate Girl Scout cookies.

## **Operation Cookie Drop**

Please continue to encourage prospective customers to donate to Operation Cookie Drop. Think of our National Guard Members working to help those in our immediate area and well as military serving abroad.

Please contact **Customer Care** at [customercare@girlscoutshh.org](mailto:customercare@girlscoutshh.org) with any questions you may have.

Thank you as always, for your patience as we work through many challenging situations. We are here to support our members and we are trying to navigate the rapidly changing landscape as fast as we can.

Thank you for your support.

Yours in Girl Scouting,

Marie Reger  
CEO