

# 2019-2020 Membership Renewal

## Using a Cookie Card

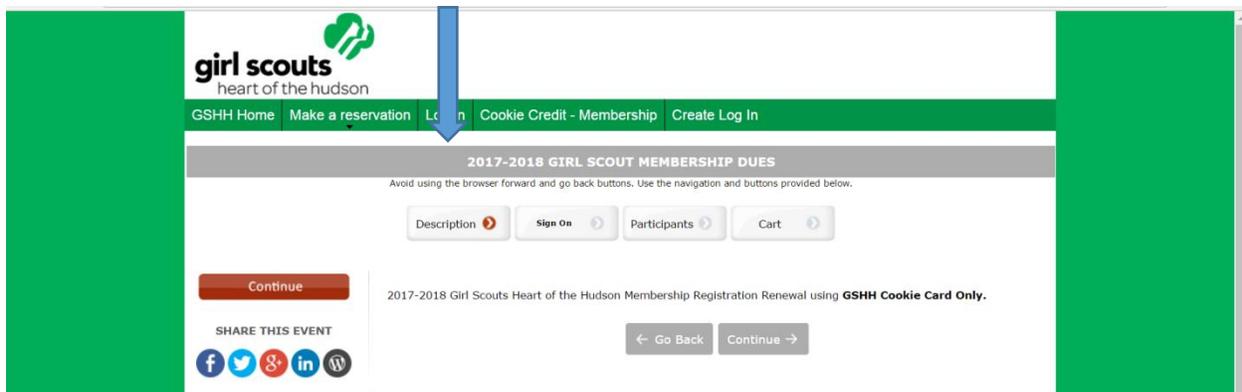
A girl can now pay for her 2019-2020 Membership Renewal using your cookie card. GSHH has put a process in place to pay for your 2019-2020 membership using your Cookie Cards. We will process payment using the Doubleknot application and then our Customer Care team will apply your payment to your membership renewal.

Please follow the following instructions to make your payment:

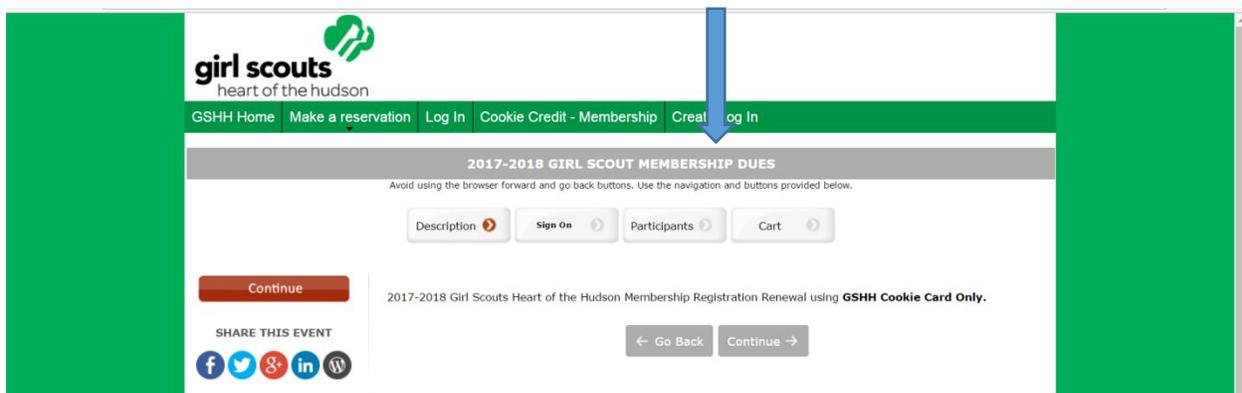
Go to the GSHH Doubleknot portal:

<https://girlscoutshh.doubleknot.com/registration/calendardetail.aspx?ActivityKey=2357691&OrgKey=3305>

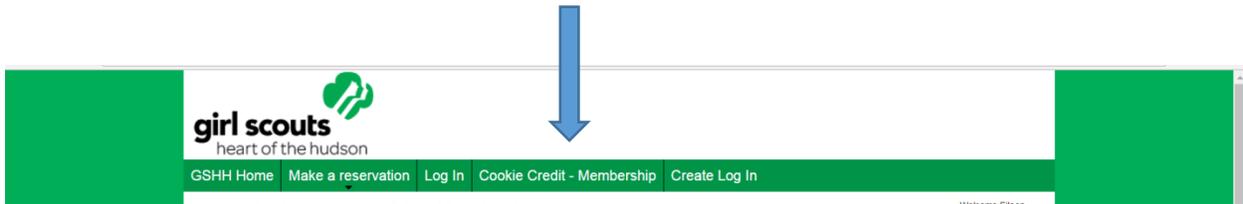
If you already have a Doubleknot account please Log In.



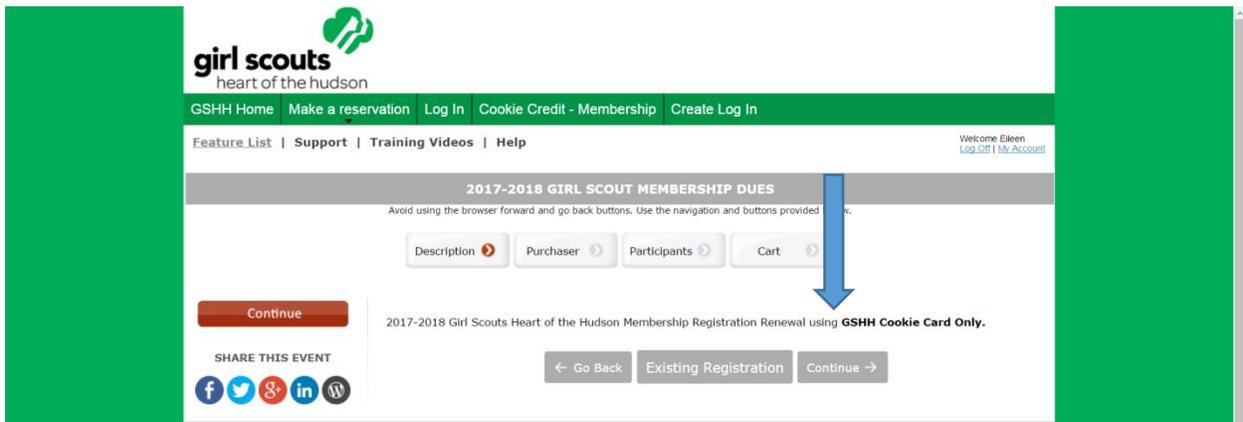
If you do not have a doubleknot account please creat a log in:



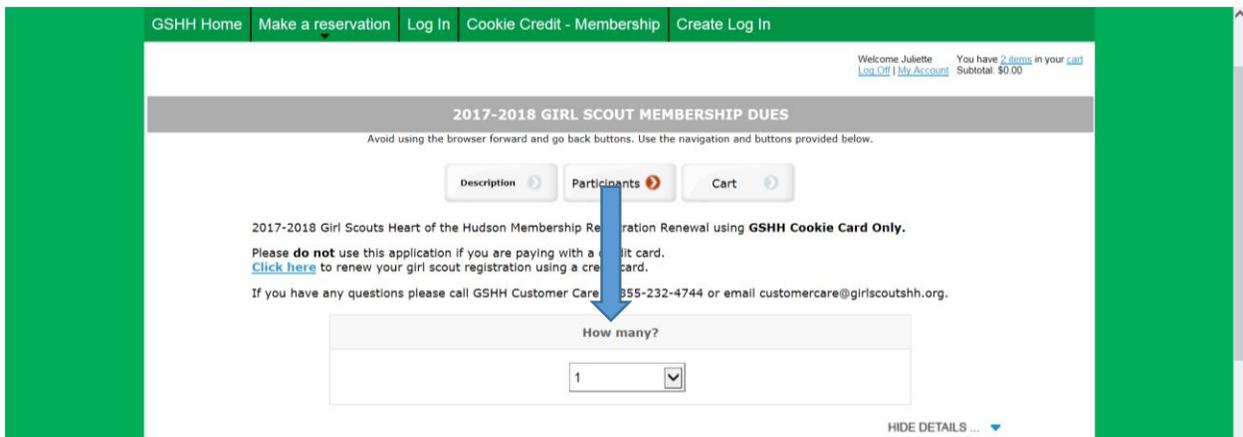
Once your account is created click on "Cookie Credit - Membership"



Click on "Continue"



Indicate how many memberships you will be paying for with your cookie cards:



Fill in the requested information for each membership you will be paying for using your cookie cards, this will ensure we apply the payment to the correct membership renewal, you will not be able to continue unless all information is entered. Click continue once the information has been entered.

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*Add someone I've signed up before*

\*First Name:

\*Last Name:

\*Birthdate:

\*Address:

\*City:

\*State:

\*Postal Code:

\*Primary Phone:

\*Primary E-mail:

Delete

← Go Back   Cancel   Continue →

Verify the memberships you wish to renew are in your shopping cart and click Checkout:

girl scouts  
heart of the hudson

GSHH Home   Make a reservation   Log In   Cookie Credit - Membership   Create Log In

Welcome Juliette   You have 1 item in your cart  
[Log Off](#) | [My Account](#)   Subtotal: \$25.00 | [Checkout](#)

SHOPPING CART

Description	Amount
<a href="#">2017-2018 Girl Scout Membership Dues</a> <a href="#">Edit</a> Juliette Low	\$25.00
<b>Subtotal</b>	<b>\$25.00</b>

[Keep shopping...](#)

Cancel   Checkout →

Choose the Gift Card payment option, complete the information requested and click on Make Payment:

The screenshot shows a payment form with the following sections:

- PAYMENT & BILLING INFORMATION**
  - Payment type selection: VISA, MasterCard, American Express, Discover, and Gift Card (selected).
  - Credit Card**
    - \*CREDIT CARD NUMBER: 4111111111111111
    - \*CARD SECURITY CODE: 123
    - \*EXPIRATION DATE: January 2018
  - Name and Billing Address**
    - \*CARDHOLDER NAME: Juliette M Low
    - \*ADDRESS 1: 2 Great Oak Lane
    - ADDRESS 2: (empty)
    - \*CITY: Pleasantville
    - \*STATE/PROVINCE: New York
    - \*ZIP/POSTAL CODE: 10570
- ORDER SUMMARY**
  - Total: \$25.00
  - Balance Due: \$25.00
- MAKE PAYMENT** button
- GeoTrust security logo: VERIFIED BY GeoTrust DoubleKnot LLC

You are able to use multiple Cookie Cards to pay for your membership if you do not have enough funds on 1 card. You can also pay the balance of the membership fee using a credit card if the cookie card balance does not cover the \$25. After applying the payment using the first card, you will be prompted to enter another form of payment – you can choose either another gift card or a credit card to complete the purchase.

The screenshot shows a payment form with the following sections:

- girl scouts heart of the hudson** header with navigation: GSHH Home, Make a reservation, Log In, Cookie Credit - Membership, Create Log In
- User info: Welcome Juliette, You have 1 item in your cart, Log Off | My Account, Subtotal: \$50.00 | Checkout
- PAYMENT & BILLING INFORMATION**
  - Payment type selection: VISA, MasterCard, American Express, Discover, and Gift Card (selected).
  - Gift Card**
    - \*GIFT CARD NUMBER: (empty)
  - Name and Billing Address**
    - \*NAME OF PAYER: Juliette M Low
    - \*ADDRESS 1: 2 great oak lane
    - ADDRESS 2: (empty)
    - \*CITY: Pleasantville
- ORDER SUMMARY**
  - Total: \$50.00
  - \*\*\*\*\*1027 (\$35.00)
  - Balance Due: \$15.00
- MAKE PAYMENT** button
- GeoTrust security logo: VERIFIED BY GeoTrust DoubleKnot LLC

**This is an example of the type of receipt that will be emailed to you once your payment has been processed:**

**Girl Scouts Heart of the Hudson, Inc.**  
2 Great Oak Lane  
Pleasantville NY 10570  
US

**Billing Details:**  
Juliette Low  
2 Great Oak Lane  
Pleasantville NY 10570  
US  
[Anyone@aol.com](mailto:Anyone@aol.com)  
555-555-5555

## Receipt

**Order Number:** 2686134

**Order Date:** 3/15/2019



Description	Amount
2019-2020 Girl Scout Membership Dues <b>11660383</b>	\$50.00
<i>Daisy Lowe</i>	\$25.00
<i>Julie Lowe</i>	\$25.00
<b>Subtotal</b>	<b>\$50.00</b>
<b>Total</b>	<b>\$50.00</b>
 *****1027	(\$35.00)
 *****5259	(\$15.00)
<b>Balance</b>	<b>\$0.00</b>

Your payment and membership renewal request will be forwarded to GSHH customer Care department and they will complete your membership renewal within 48 business hours. Payment on this site does not automatically renew your Girl Scout registration; your membership renewal will now be manually completed by the GSHH Customer Care team within 1 – 5 business days, depending on volume. If you have any questions please email [customer care@girlscoutshh.org](mailto:customer care@girlscoutshh.org).